GEORGIA LEMON LAW DISPUTE CLAIM FOR BBB AUTO LINE

Upon receipt, this commences the filing of my claim with BBB AUTO LINE, the certified program for my motor vehicle manufacturer, pursuant to the Georgia Lemon Law, *O.C.G.A.* Section 10-1-785(a).

To the best of my understanding of the Georgia Lemon Law, I believe all five elements below apply to my dispute:

- My new motor vehicle was leased, purchase **or** registered in Georgia on or after January 1, 2009.
- The manufacturer or its authorized agent has had a reasonable number of attempts to repair the same defect or condition within my Lemon Law rights period.
- The manufacturer was given a final opportunity to repair the same defect or condition, but the problem was not corrected, **or** my vehicle was out of service by reason of a repair for a cumulative total of 30 days within my Lemon Law rights period.
- I requested that the manufacturer repurchase or replace my vehicle, but the manufacturer has not done so.
- My Lemon Law rights period has not expired, **or** it has been less than one year since my Lemon Law rights period expired.

****

Vehicle Make _____ Model _____ Year _____

Vehicle identification number (VIN)/___/___/___/___/___/___/___/___/___/___/___/___/___/___/___/___/___/

Nature of problem or complaint _____

_____

****

Consumer name _____ Home phone _____

Street address _____ Cell phone _____

City/State/Zip _____ Work phone_____

Email Address_____ Fax number_____

Consumer signature _____ Today's date _____

Instructions to consumer: You need only provide a brief description of your problem or complaint (e.g., water leak in trunk, vehicle runs rough). **Send this form to:** BBB AUTO LINE, Council of Better Business Bureaus, 4200 Wilson Boulevard, Suite 800, Arlington, Virginia 22203.

After your claim is received, BBB AUTO LINE has 40 days to decide your dispute. They will contact you for more information. Consider sending this form by certified mail, return receipt requested. Make a copy of this form and the receipt for your records.

After this form has been received, indicate the date here _____ and send us a *copy* at the address listed on the first page, or fax it to us at: 404-656-3569.